

HOW WE'RE PERFORMING



Complaints

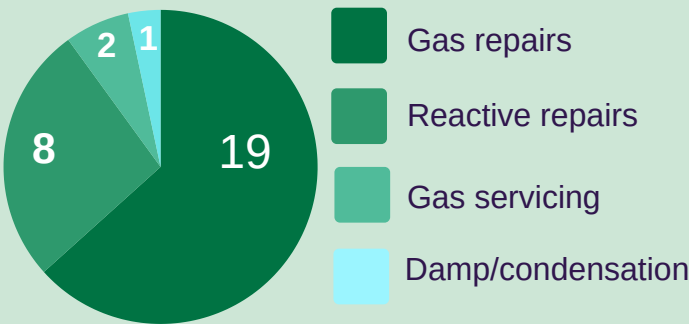
1st October to 31st December 2023

Total number of complaints

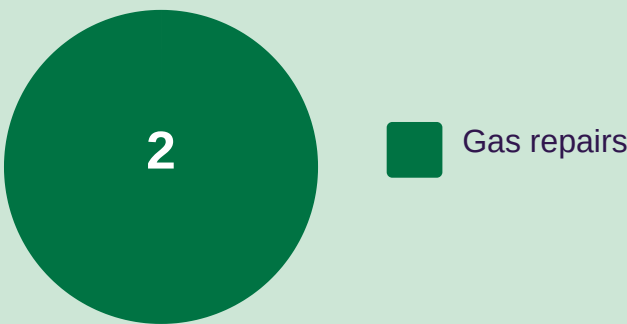


Complaints by service area

Quick and informal resolutions:



Formal complaints:



Formal complaints

