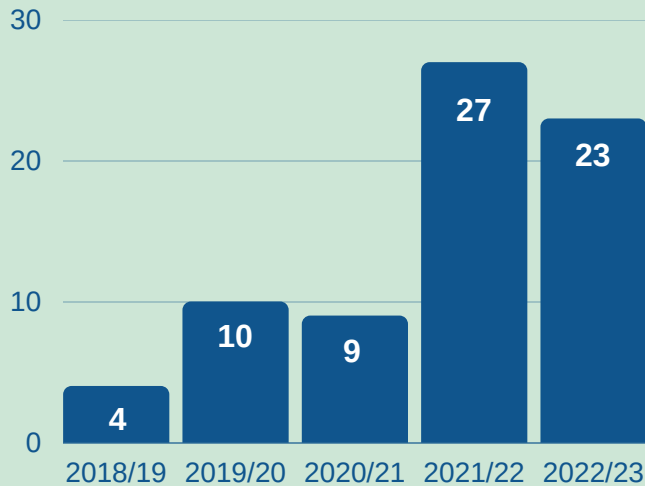


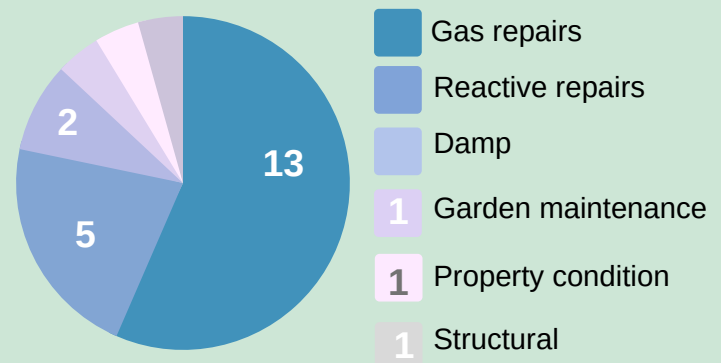
# Complaints and compliments

1st April 2022 to 31st March 2023

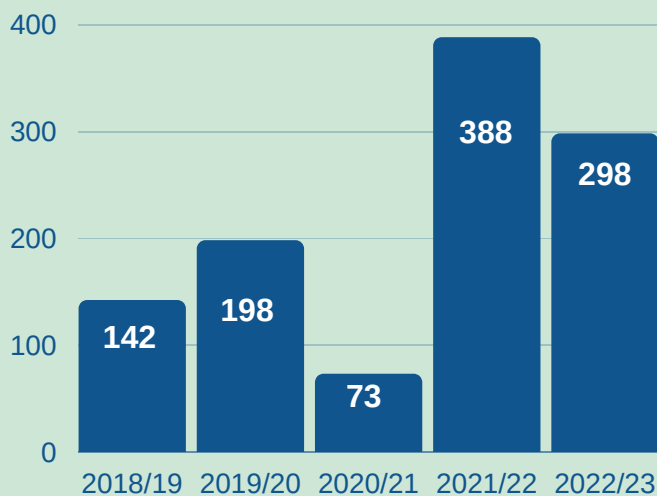
## Total number of formal complaints 2018–2023:



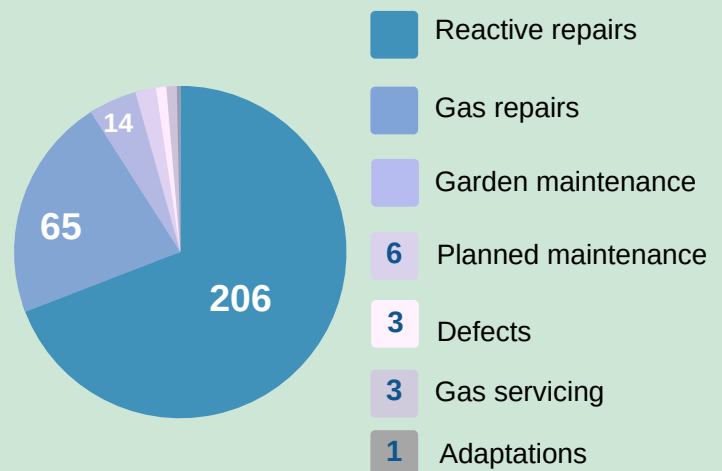
## Formal complaints by service area 2022/23:



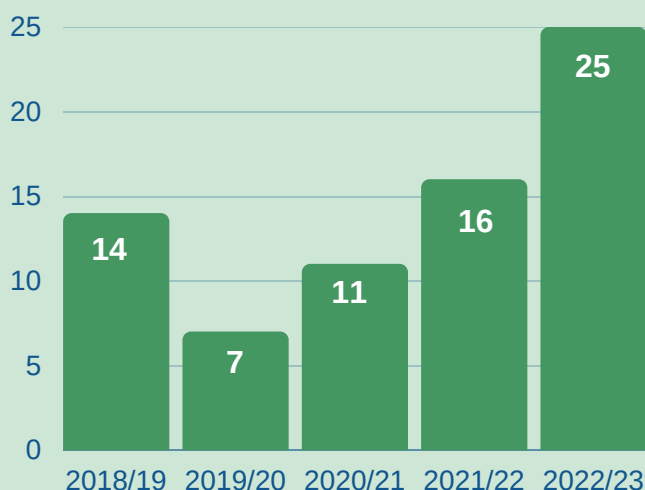
## Total number of informal complaints 2018–2023:



## Informal complaints by service area 2022/23:



## Total number of compliments 2018–2023:



## Compliments by service area 2022/23:

