

# General Information

## Who Are We?

We are a Housing Association working on a non-profit basis. We also have charitable status. We are registered with the Homes and Communities Agency (HCA) who regulate our business and monitor our performance.

## Homes To Rent

We build or buy and improve homes to rent. The homes we provide range from one bedroom flats to large family houses.

## Shared Ownership

Shared ownership means that you own part and rent part of the property you live in. For example, you can buy half of your home and then rent the other half. You can then buy more of your home when you can afford to. If you would like more information about this, please contact us.

## How We Are Managed

A Board of Management has overall responsibility for our activities.

We have a Resident Involvement Board who monitor and scrutinise our services and provide valuable advice about the policies and procedures we operate.

Our Board has places reserved for Resident representatives.

Further details on how we operate are available on our website or from the office.

## Equal Opportunities

We are committed to equal opportunities and diversity in the provision and management of our homes.

As a successful business, service provider and employer we recognise the differences there are in the communities we work in and make adjustments to our ways of working to ensure that no individual or group is disadvantaged or treated unfairly.

We aim to define the diverse range of people and needs served by us and to put in place policies and procedures to ensure that we monitor how we work, eliminate discrimination and promote equality of opportunity. The Association focuses on promoting equality across all of our activities and in particular relation to:

- Race & ethnicity
- Faith & religious belief
- Disability
- HIV & Aids
- Gender
- Transgender (gender identity) & Sexuality
- Age

If you would like more information about our policies and procedures for equal opportunities and diversity please visit our website or contact the Customer Care Team.